EVANGELISM MINISTRY OPPORTUNITY VISITATION: INITIAL FOLLOW-UP CONTACT

Objective: Within 72 hours of a person's visit to Our Lord's Lutheran Church, a parish caller will go to the visitor's home to make an "at-the-door" visit (approx. 5-10 min. in length).

Length of service: 12 months (renewable term)

Expectations: The parish caller will:

- 1. Identify him/herself as a representative from Our Lord's Lutheran Church ("Hi! I'm *Name* from Our Lord's Lutheran Church.")
- 2. Verbally thank the visitor for coming to Our Lord's Lutheran Church. ("I just wanted to stop by and say 'Thank You' for coming to our Lord's Lutheran Church.")
- 3. Give the visitor a "Thank You" Pack which will include the following materials:
 - 1. A brief Thank you note
 - 2. A copy of the Parish Newsletter
 - 3. An Our Lord's Lutheran Church coffee mug
 - 4. A congregational brochure
 - 5. A congregational "Quick Fact" sheet
- 4. Ask the visitor, if there is any way that the parish caller can be of assistance and make any appropriate referrals.
- 5. Leave materials at the door with a "Sorry, I missed you" note, in the event that the visitor is not at home.
- 6. Provide information to the Evangelism Committee for possible inclusion on a Prospective Members' list.

Position requirements:

- Transportation to/from the visitor's home
- Willingness to meet new people in a low-key, non-pressure situation
- Ability to convey care and concern for the visitor without being threatening or overly aggressive
- Sensitivity to visitor's needs/circumstances (able to meet people where they are)
- Minimal working knowledge about congregational ministry/ programs
- Ability to communicate a positive message about the Church
- Good listening skills
- Enthusiasm

The congregation will provide:

- Sample script, "What to say"
- Parish caller training, "What to do"
- Resources
- (a) For the parish caller
- (b) For the person/family being visited
- Prayer support